

## Device Assessment Form

**Ship To:****Attention: Service Dept****23 Point Henry Road****Moolap, Victoria, 3224.****Contact:****P: (03) 5248 5809****E: [repairs@vorotek.com.au](mailto:repairs@vorotek.com.au)**

To assist with timely assessment and servicing, please complete the following form and attach as a hard copy to your device/s. In addition, we recommend providing prior communication and supporting photos to assist with assessment and servicing.

<b>Customer Contact Details</b> <small>Your email is required for quoting.</small>	Email:  Phone:	
<b>Customer Return Delivery Address</b>	Contact Name:  Shop: Street: Suburb: State: Postcode:	
<b>Scope Serial Number</b> <small>Located on the Driverboard Casing on the cable</small>	VS __-	
<b>Power Pack Serial Number</b> <small>Located on the Power Pack, beside the belt clip</small>	OR VS __- VEBL-	<b>Charger included: Y   N</b> <small>Recommended for Power Pack Assessments</small>
<b>Pump Serial Number</b> <small>Located on the base of the unit</small>	VMS-	
<b>Please describe the reason for assessment</b>		
<b>Service &amp; Warranty T&amp;Cs</b> <small>Scope warranty period: 3 years from date of purchase</small> <small>Power Pack warranty period: 18 months from date of purchase</small> <small>- Warranty coverage excludes accidental damage, improper use, transit-related damage, and normal wear associated with regular use.</small> <small>- Warranty coverage may be affected where the device has been modified, opened, or serviced by a non-authorized VorOtek service provider.</small> <small>- To ensure device performance and compliance, VorOtek-approved components must be used. Devices fitted with non-approved parts may require component replacement at the customer's expense.</small>		